

Cancellation policy

If you are a consumer within the meaning of the Consumer Protection Act, you have the right to cancel this contract within 14 days without giving any reason.

The cancellation period is fourteen days from the date of conclusion of the contract.

To exercise your right of cancellation, you must contact us:

Schmittenhöhebahn AG
Section SuperSkiCard
Salzachtal Bundesstraße 7
5700 Zell am See
Telephone: +43 (0)6542 555 11
E-mail: info@superskicard.com

by means of a clear statement (e.g. a letter sent by post or e-mail) of your decision to cancel this contract. You can use the sample cancellation form available in the terms and conditions, but this is not mandatory.

You will receive a confirmation from us as soon as possible regarding the receipt of such a cancellation.

To comply with the cancellation period, it is sufficient to send the notification of the exercise of the right of cancellation before expiry of the cancellation period.

Consequences of cancellation

If you withdraw from this contract, we will refund all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a different type of delivery than the cheapest standard delivery offered by us), immediately and at the latest within fourteen days from the day on which we receive the notification of your cancellation of this contract.

For this re-payment, we will use the same means of payment that you used for the original transaction, unless explicitly agreed otherwise with you; under no circumstances will you be charged any fees for this re-payment.

You have no right of cancellation for contracts for services if we - on the basis of your express request and a confirmation of your knowledge of the loss of the right of cancellation upon complete fulfilment of the contract - have begun to perform the service before the expiry of the cancellation period and the service has then been provided in all aspects.

End of the cancellation policy